

G-01551A-07-0504



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ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Richard MartinezPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinionNo. 2007 - 64934Date: 11/29/2007Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:Last:Complaint By:

Fred R.

Collins

Account Name:

Fred R. Collins

Home: (000) 000-0000Street:

[REDACTED]

Work: (000) 000-0000City:

[REDACTED]

CBR:

[REDACTED]

State:

AZ

Zip:

[REDACTED]

is: E-MailUtility Company:

Southwest Gas Corporation

Division:Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Received the following email:

Commissioners:

I understand that the Southwest Gas Corporation seeks an increase in rates. One of the reasons is said to be that because we customers have found ways to use less gas, we must be charged more in connection fees and per therm so that they can maintain the desired income.

This is the same specious argument used by the gasoline suppliers here in Green Valley. If you buy less of our gasoline, we have to charge more per gallon to maintain our income.

So much for the old supply and demand theory!

Please don't grant Southwest Gas Corp. and increase.

Fred R. Collins

[REDACTED]

End of Complaint

Utilities' Response:

See Investigators' Comments & Disposition

End of Response

Investigator's Comments and Disposition:

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Responded to customer with the following email:

Dear Fred R. Collins:

Arizona Corporation Commission

DOCKETED

DEC 11 2007

DOCKETED BY

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ARIZONA CORPORATION COMMISSION
DOCKETED BY
11/29/07 11:30 AM

2007 DEC 11 P 3:27

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

My name is Richard Martinez, Public Utilities Consumer Analyst II, with the Arizona Corporation Commission ("ACC") and I have been assigned to handle your concerns. I have read your opinion against the proposed rate increase that Southwest Gas is asking for. I will have your opinion docketed so that the ACC Commissioners will have an opportunity to read your comments before rendering their decision. I thank you for your time.

Sincerely,

Richard Martinez


End of Comments

Date Completed: 11/29/2007

Opinion No. 2007 - 64934
